

**T1Nparts.com 798 NW Dunbar Ave Ste 114 Troutdale**  
**Oregon 97060 / help@t1nparts.com**

**Disclaimer and Support Limitation for Tech Support Package**

By purchasing a tech support package from T1Nparts.com, you acknowledge and agree to the following terms and conditions regarding the scope and limitations of support provided:

**1. Scope of Support**

The tech support package is designed to assist with technical inquiries related to the products or services offered by T1Nparts.com. Support is limited to reasonable efforts to provide guidance via email, text, or phone.

**2. Time Limitation**

Each tech support package includes a maximum of 45 minutes of direct support. This time includes any combination of email responses, text messages, and phone calls related to the inquiry. Once the 45-minute limit is reached, additional support will require the purchase of a new tech support package.

**3. Single Inquiry Resolution**

Support is intended to resolve a single technical issue or question. Assistance with additional, unrelated inquiries may require the purchase of additional support time.

**4. Exclusions**

The tech support package does not include:

- In-person support or repair services.
- Remote desktop support or control.
- Assistance unrelated to T1Nparts.com products or services.

**5. Communication Channels**

Support will be provided exclusively through the designated channels: email, text, or phone. Response times may vary, but T1Nparts.com will strive to address inquiries promptly.

**6. No Guarantee of Resolution**

While we will make every reasonable effort to resolve your technical issue, we cannot guarantee a specific outcome or resolution. The package is limited to consultation and guidance.

**7. Non-Refundable**

Tech support packages are non-refundable once purchased, regardless of the outcome of the support provided.

By proceeding with the purchase, you confirm that you have read, understood, and agree to these terms and conditions. For further clarification, please contact T1Nparts.com before purchasing.

For all your T1N parts needs, including replacement glow plugs, visit **T1NParts.com!**

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